

Quality goals - 2024

Quality goal -1

95% of all DEKS reports are published on time

Scheme	No.	Weekdays after closing of reporting	Rounds
Cells in body fluid	4248 DK	10	4
Cystatine C, creatinine and eGFR	3345 DK	10	2
HIL index and interference	4131 DK	20	3
Homocysteine	3034 DK	10	4
Methyl Malonic acid	3033 DK	10	4
Non-invasive fetal RhD genotyping	4268 DK	15	2

Quality goal -2

90% of all customer contacts that DEKS can solve without help, from e.g. sister organisations, are answered within 5 working days

Quality goal -3

99% of all dry ice shipments, including forwarded shipments from sister organizations, are received without complaint.

Quality goal -4

95% of all EQA shipments and products, excluding dry ice shipments, but including forwarded from sister organizations.